## **Library Assistant – Children's Department**

Pay Grade: Rate as scheduled

Hours: Part time

May include evening and weekend hours

Department: Children's Department

Job Mission: To perform circulation, reference, and programming

## Job Requirements:

1. Be at least eighteen years of age and be a high school graduate with at least some college credits/degree

- 2. Strong written and oral communication skills with knowledge of various communications styles
- 3. Ability to physically move stacks of reading and/or audio-visual materials
- 4. Ability to work with children from toddlers through high school age as well as work with parents and guardians
- 5. Ability to perform routine and assigned duties while under either direct or indirect supervision
- 6. Ability to work with computer software such as Microsoft Office products and other similar programs and to use hardware such as cameras, scanners, copiers, computers, etc.
- 7. Ability to work with general children's reading and audio-visual materials
- 8. Ability to perform routine and assigned duties while being under indirect supervision and/or while working alone
- 9. Ability to supervise other staff as needed
- 10. Ability to work weekends and evenings as assigned
- 11. Possess exceptional organizational skills and be detail oriented
- 12. Broad knowledge of the library's patron demographics and ability to show respect and sensitivity for cultural differences; convey an interest in diverse backgrounds and perspectives
- 13. Superior customer service skills

## Job Description:

- 1. Perform basic circulation activities (checking materials in and out, processing new card requests, collecting lost book fees, etc.)
- 2. Perform general reference activities in-person, over the phone and through electronic means
- 3. Assist in providing answers for directional questions
- 4. Assist with maintaining materials in proper order on the shelves (read the shelves) and maintain the condition of the shelves (dust/clean, straighten, etc.)
- 5. Assist with material processing for circulation
- 6. Provide training for staff or patrons on the usage of library resources as needed
- 7. Assist with children's collections maintenance

- 8. Assist with development, promotion, and execution of pertinent library programming and services to meet the informational, educational and recreational needs of children
- 9. Assist in maintaining patron behavior
- 10. Keep library building neat and in good order, including but not limited to dusting, cleaning computers, wiping down tables, sweeping, and emptying trash cans
- 11. Assists with departmental opening and closing duties
- 12. Perform other committee, departmental and Library duties as assigned by the Director

**Updated 9/2022**